A Tireless & No Complaints No Complaints Buddy

Buddy

Buddy

Customer Engagement of the Complaints

Comp





Robot in Service Industry

6 FUNCTIONS AND MORE...

Q Customer Service *Exclusive functions for 365Robot+ model.

Able to customize Q&As and answer the questions correctly to the customers.

Promotion

- Greet customers and display advertisements.
- Able to move around to attract customers.
- 3 display functions: signature dishes, advertisements and leading functions.
- 3 display methods: picture + text, video with sound, picture + music

Delivery

- Stable delivery service at both fast and slow speed.
- Able to be paused by touching the screen and destination can be changed during the delivery.

Guidance

- Take initiative to greet and ask when human is detected.
- Lead the customer to the target table.
- Automatically return to the starting point after leading service complete.

Collection

• Call the robot to the table and collect the dirty plate or cutlery back to the dish washing room.

• Able to collect up to 3 tiers of dirty plate and cutlery.

Cruise

 A customized multi-task assistant includes greeting customer, broadcasting and more.

(+) Others

• More functions to come...



SPECIFICATION FOR ROBOTS

About			
Product Name	365Robot	365Robot+	365Robot-C
Model Number	0S-R-DR01	OS-R-DR01	OS-R-DR01
Functions			
Customer Service	×	✓	✓
Promotion	✓	✓	✓
Delivery	✓	✓	✓
Guidance	✓	✓	✓
Collection - Mobile Apps - Calling Button - Collection Bins	× ×	× ×	✓ ✓ ✓
Cruise	✓	✓	
Interactive Ability & Data Collection			
Voice Interaction	×	✓	×
Touch Screen	✓	✓	<u>✓</u>
Remote Control	✓	✓	✓
Operation Data	✓	✓	✓
Marketing Data	×	✓	×
General Parameters			
Overall Dimension	526mm x 493mm x 1320mm		
Net Weight	40KG		
Screen Size	10.1 inch 1080P		
Speed	0.5 - 1.2m/s (adjustable)		
Battery Life	12 - 15 hours (according to working conditions)		
Charging Time	3.5 Hours		
Loading Capability			
Loading Space	3 tiers / 4 tiers (adjustable)		
Single Tray Load	10KG		
Total Load	40KG		
Gradeability	5 degrees		

FEATURES OF THE ROBOT

High-Definition Camera

Display the preset ads or promotions when detecting a human face.

Adjustable Trays

Free to adjust the height of trays. Take and place the item from 360°.



Microphone & Speaker

Equipped with a 6 mics array to provide a clear sound even in a noisy environment.

Large Capacity Tray

Material : Metal Tray Size : 43 x 50cm

Load Capacity: 10kg per tray

Solid & Stable Chassis

Automatic navigation, fast and stable delivery. No problem for liquid delivery.

WHY ROBOTICS SOLUTION?



Resolve the Manpower Shortage



Reduce Cost and Easier to Manage



Better Customer Experience



Human + Robot = Reliable System + Happier + Productive Team



365Robot Pte Ltd aims to help our client achieve a better and happier life with the assistance of robots. To bring the greatest robot experience, we provide one stop robotics solutions including robots sales, leasing, servicing and customized robot design based on your special needs.